North American Airlines September 2012 Arrival Performance Report

Summary of Flight Arrivals by Airline

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Abstract
This FlightStats report compares the on-time performance of scheduled passenger flights operated by the top European airlines. The report summarizes the data by carrier and includes a breakdown of on-time, late, very late and excessively late arrivals. Also included is the average delay for flights arriving more than 15 minutes late, the percentage of flights cancelled and diverted.

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FlightStats on-time performance calculations are based upon data collected from a variety of sources—both primary and secondary. Our coverage of any single airline's flights varies in percentage terms. In some cases, only secondary sources can be obtained that represent a subset of an airline's total flight operations. This is especially true for certain low-cost carriers, notably EasyJet and Southwest Airlines. Therefore, the calculations represented here should, in general, be considered indicative of an airline's performance but not a definitive measure. We continue to work hard to fill in our coverage gaps. However, reaching 100% coverage will require the cooperation of some airlines that, at present, are unwilling to participate.